

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>		1. CONTRACT ID CODE J	PAGE OF PAGES 1   2	
2. AMENDMENT/MODIFICATION NO. 07	3. EFFECTIVE DATE 18-Feb-2009	4. REQUISITION/PURCHASE REQ. NO. N00189-09-MR-57155		5. PROJECT NO. (If applicable) N/A
6. ISSUED BY FISC Norfolk, Contracting Dept Philadelphia 700 Robbins Avenue, Bldg. 2B Philadelphia PA 19111-5083 rhoda.meyer@navy.mil 215-697-9645	CODE N00189	7. ADMINISTERED BY (If other than Item 6) DCMA VIRGINIA 10500 BATTLEVIEW PARKWAY, SUITE 200 MANASSAS VA 20109-2342		CODE S2404A

8. NAME AND ADDRESS OF CONTRACTOR (No., street, county, State, and Zip Code)  
 Serco, Inc.  
 1818 Library Street, Suite 1000  
 Reston VA 22190-5619

CAGE CODE 022Q2	FACILITY CODE 928859149	9A. AMENDMENT OF SOLICITATION NO.
		9B. DATED (SEE ITEM 11)
		10A. MODIFICATION OF CONTRACT/ORDER NO. N00178-04-D-4114-EX08
		10B. DATED (SEE ITEM 13) 12-Mar-2007

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS

The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers  is extended,  is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning one (1) copy of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

<input type="checkbox"/>	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
<input type="checkbox"/>	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
<input checked="" type="checkbox"/>	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF: FAR 43.103(a)(3)
<input type="checkbox"/>	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor  is not,  is required to sign this document and return \_\_\_ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)  
 SEE PAGE 2

15A. NAME AND TITLE OF SIGNER (Type or print)		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) Kenneth Bullock, Contracting Officer	
15B. CONTRACTOR/OFFEROR	15C. DATE SIGNED	16B. UNITED STATES OF AMERICA BY /s/Kenneth Bullock	16C. DATE SIGNED 19-Feb-2009
(Signature of person authorized to sign)		(Signature of Contracting Officer)	

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 2 of 2	FINAL
----------------------------------	----------------------------	----------------	-------

## **GENERAL INFORMATION**

The purpose of this modification is to incorporate a Quality Assurance Surveillance Plan (QASP) into Section G. Contractor agreement received via email dtd 17 Feb 09. A conformed copy of this Task Order is attached to this modification for information purposes only.

The total amount of funds obligated to the task is hereby increased by \$0.00 from \$3175191.41 to \$3175191.41.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 1 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

**SECTION B SUPPLIES OR SERVICES AND PRICES**

CLIN - SUPPLIES OR SERVICES

For Cost Type Items:

Item	Supplies/Services Qty	Unit	Est. Cost	Fixed Fee	CPFF
1000	OFS Systems Support per PWS Base period 12 Mar 2007 thru 28 Dec 2007 (WCF)	1.0 Lot	\$1,088,195.74	\$42,915.67	\$1,131,111.41
100001	(WCF)				
100002	(WCF)				
100003	(WCF)				
1001	OFS Systems Support per PWS Option Period 29 Dec 2007 thru 16 November 2008 (WCF)	1.0 Lot	\$1,157,294.63	\$44,196.37	\$1,201,491.00
100101	(WCF)				
100102	(WCF)				
1002	OFS Systems Support per PWS Option period 17 November 2008 thru 16 November 2009 (WCF)	1.0 Lot	\$1,166,207.53	\$45,664.64	\$1,211,872.17
100201	ERP PR 1300166139 (WCF)				
100202	ERP PR 1300116166 (WCF)				

For ODC Items:

Item	Supplies/Services Qty	Unit	Est. Cost
3000	OFS Systems Support - Travel & Material Base Period 12 Mar 07 thru 28 Dec 2007 Not To Exceed (NTE) Amount (WCF)	1.0 Lot	\$92,806.00
300001	(WCF)		
300002	(WCF)		

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 2 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

300003 (WCF)

3001 OFS Systems 1.0 Lot \$60,000.00  
Support - Travel

Option period 29  
Dec 2007 thru 16  
November 2008  
Not To Exceed  
(NTE) Amount  
(WCF)

300101 (WCF)

300102 (WCF)

3002 OFS Systems 1.0 Lot \$90,000.00  
Support - Travel

Option period 17  
November 2008  
thru 16 November  
2009  
Not To Exceed  
(NTE) Amount  
(WCF)

300201 ERP PR 1300116139  
(WCF)

3003 OFS Systems 1.0 Lot \$0.00  
Support -

Material  
Base Period 29  
Dec 2007 thru 16  
November 2008  
Not To Exceed  
(NTE) Amount  
(WCF)

300301 (WCF)

300302 (WCF)

3004 OFS Systems 1.0 Lot \$3,000.00  
Support -

Material  
Option period 17  
November 2008  
thru 16 November  
2009  
Not To Exceed  
(NTE) Amount  
(WCF)

For Cost Type Items:

Item	Supplies/Services	Qty	Unit	Est. Cost	Fixed Fee	CPFF
-----	-----	-----	-----	-----	-----	-----
4000	OFS Systems Support per PWS Option period 17 November 2009		1.0 Lot	\$1,209,674.90	\$47,318.05	\$1,256,992.95

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 3 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

thru 16 November  
2010 (WCF)  
Option

4001	OFS Systems Support per PWS Option period 17 November 2010 thru 16 November 2011 (WCF) Option	1.0 Lot	\$1,254,741.70	\$48,996.46	\$1,303,738.16
------	---	---------	----------------	-------------	----------------

For ODC Items:

Item	Supplies/Services Qty	Unit	Est. Cost	
-----				
6000	OFS Systems Support - Travel  Option period 17 November 2009 thru 16 November 2010. Not To Exceed (NTE) Amount (WCF) Option	1.0 Lot	\$90,000.00	
6001	OFS Systems Support - Travel  Option period 17 November 2010 thru 16 November 2011. Not To Exceed (NTE) Amount (WCF) Option	1.0 Lot	\$90,000.00	
6002	OFS Systems Support - Material Option Period 17 November 2009 thru 16 November 2010 Not To Exceed (NTE) Amount (WCF) Option	1.0 Lot	\$3,000.00	
6003	OFS Systems Support - Material Base Period 17 November 2010 thru 16 November 2011 Not To Exceed (NTE) Amount (WCF) Option	1.0 Lot	\$3,000.00	

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 4 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

LEVEL OF EFFORT (COST TYPE)

(a) The level of effort for the performance of this task order during the period from the start of task order performance to 12 months thereafter is based upon 15,300 estimated manhours of direct labor. If all options are exercised by the government, the level of effort for the performance of this task order will be increased by an additional 61,200 estimated manhours of direct labor, for a total level of effort of 76,500 estimated manhours of direct labor (hereinafter referred to as the "Estimated Total Hours").

(b) The estimated composition by labor category of the Estimated Total Hours is as follows:

Labor Category Base Option 1 Option 2 Option 3 Option 4

Project Manager 2,000 2,000 2,000 2,000 2,000

Senior Logistician 2,000 2,000 2,000 2,000 2,000

Junior Logistician 10,800 10,800 10,800 10,800 10,800

Clerical Assistant 500 500 500 500 500

Totals: 15,300 15,300 15,300 15,300 15,300

(c) The Estimated Total Hours include overtime and subcontracting hours but exclude holidays, sick leave, vacation days and other absences.

(d) The number of manhours expended per month shall be commensurate with the effort ordered and the required delivery date of such effort. The number of manhours expended per month may fluctuate in pursuit of the technical objective, provided that such fluctuation does not result in the utilization of the total manhours of effort prior to the expiration of the term thereof. The number of manhours for any labor category may be utilized by the contractor for any other labor category if necessary in performance of the task order.

(e) The contractor shall not be obligated to continue performance beyond the Estimated Total Hours, except that the Contracting Officer may require the contractor to continue performance in excess of the Estimated Total Hours until the total estimated cost has been expended. The government will not be obligated to pay fee on any hours expended in excess of the Estimated Total Hours. Any hours expended in excess of the Estimated Total Hours shall be excluded from all fee computations and adjustments. The Contracting Officer may also require the contractor to continue performance in excess of the total estimated cost until the Estimated Total Hours have been expended. In no event, however, will the Contracting Officer, pursuant to this paragraph (e), require the contractor to continue performance in excess of the Estimated Total hours if the Contracting Officer is requiring or has required the contractor to continue performance in excess of the total estimated cost. Nor will the Contracting Officer, pursuant to this paragraph (e), require the contractor to continue performance in excess of the total estimated cost if the Contracting Officer is requiring or has required the contractor to continue performance in excess of the Estimated Total Hours. The Contracting Officer may extend the period of performance in order to expend either the total estimated cost or the Estimated Total Hours. If this order is subject to the Service Contract Act, in no event will the Contracting Officer, pursuant to this paragraph (e), extend the period of performance such that the period of performance, as extended, will exceed five years.

(f) If at any time during the performance of this task order the contractor expends in excess of 85% of the available estimated manhours of direct labor, the contractor shall immediately notify the Contracting Officer in writing. Nothing herein shall be construed to alter or waive any of the rights or obligations of either party pursuant to the clause entitled "Limitation of Cost" and/or "Limitation of Funds."

LEVEL OF EFFORT - DELIVERY/TASK ORDER PERFORMANCE

It is understood and agreed that the number of hours and the total dollar amount for each labor category specified under this task order are estimates only and shall not limit the use of hours or dollar amounts in any labor category which may be required. Accordingly, in the performance of this task order, the contractor shall be allowed to adjust the quantity of labor hours provided for within labor categories specified in the order provided that in so performing the contractor shall not in any event exceed the ceiling price restrictions of the task order, including modifications thereof.

PAYMENT OF FIXED FEE

The fixed fee for work performed under this task order is \$ \_\_\_ \* \_\_\_ (base period) provided that approximately 15,300 hours (base period) of technical effort are employed by the contractor in performance of this task order. If substantially fewer than 15,300 hours (base period) of said services are so employed, the fixed fee shall be equitably reduced to reflect the reduction of work. The Government shall make monthly payments of the fixed fee at the rate of \$ \_\_\_ \* \_\_\_ per direct labor hour (base period) invoiced by the contractor. All payments shall be in accordance with the provisions of FAR 52.216-8, "Fixed Fee," and FAR 52.216-7, "Allowable Cost and Payment." The total of all such payments shall not exceed eighty-five (85%) percent of the fixed fee specified. Any balance of fixed fee due the contractor shall

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 5 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

be paid to the Contractor, and any over-payment of fixed fee shall be repaid to the Government by the Contractor, or otherwise credited to the Government at the time of final payment.

\* - To be filled in at time of award.

#### REIMBURSEMENT OF TRAVEL COSTS

##### (a) Travel

(1) Area of Travel. Performance under this task order may require travel by contractor personnel. If travel, domestic or overseas, is required, the contractor is responsible for making all needed arrangements for his personnel. This includes but is not limited to the following:

Medical Examinations

Immunization

Passports, visas, etc.

Security Clearances

All contractor personnel required to perform work on any U.S. Navy vessel will have to obtain boarding authorization from the Commanding Officer of the vessel prior to boarding.

(2) Travel Policy. The Government will reimburse the contractor for allowable travel costs incurred by the contractor in performance of the task order and determined to be in accordance with FAR subpart 31.2, subject to the following provisions:

Travel required for tasks assigned under this task order shall be governed in accordance with rules set forth for temporary duty travel in FAR 31.205-46.

(3) Travel. Travel, subsistence, and associated labor charges for travel time are authorized, whenever a task assignment requires work to be accomplished at a temporary alternate worksite.

Travel performed for personal convenience and daily travel to and from work at contractor's facility will not be reimbursed.

(4) Per Diem. Per diem for travel on work assigned under this task order will be reimbursed to employees consistent with company policy, but not to exceed the amount authorized in the Department of Defense Joint Travel Regulations.

(5) Shipboard Stays. Whenever work assignments require temporary duty aboard a Government ship, the contractor will be reimbursed at the per diem rates identified in paragraphs C8101.2C or C81181.3B(6) of the DOD Joint Travel Regulations, Volume 2.

(6) Air/Rail Travel. In rendering the services, the contractor shall be reimbursed for the actual costs of transportation incurred by its personnel not to exceed the cost of tourist class rail, or plane fare, to the extent that such transportation is necessary for the performance of the services hereunder and is authorized by the Ordering Officer. Such authorization by the Ordering Officer shall be indicated in the order or in some other suitable written form.

NOTE: To the maximum extent practicable without the impairment of the effectiveness of the mission, transportation shall be tourist class. In the event that only first class travel is available, it will be allowed, provided justification therefore is fully documented and warranted.

(7) Private Automobile. The use of privately owned conveyance within the continental United States by the traveler will be reimbursed to the contractor at the mileage rate allowed by Joint Travel Regulations. Authorization for the use of privately owned conveyance shall be indicated on the order. Distances traveled between points shall be shown in standard highway mileage guides. Any deviations from distance shown in such standard mileage guides shall be explained by the traveler on his expense sheet.

(8) Car Rental. The contractor shall be entitled to reimbursement for car rental, exclusive of mileage charges, as authorized by each order, when the services are required to be performed outside the normal commuting distance from the contractor's facilities. Car rental for TDY teams will be limited to a rate of one car for every four (4) persons on TDY at one site.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 6 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

## SECTION C DESCRIPTIONS AND SPECIFICATIONS

NAVAL SUPPLY SYSTEMS COMMAND (NAVSUPSYSCOM)

OPERATING FORCES SUPPORT (OFS) SYSTEMS

PERFORMANCE WORK STATEMENT (PWS)

BACKGROUND:

The NAVSUPSYSCOM Assistant Chief of Staff for Operating Forces Support (OFS) and Deputy Commander for Fleet Logistics Operations (SUP 04) continues to research, investigate, analyze and implement more efficient and modernized methods of logistics support to Navy Warfare Enterprises and supporting activities. These efforts focus on business process improvements for all afloat supply management Automated Information Systems (AISs) and associated interfaces; the export of proven, workable processes to other organizations; providing assistance in streamlining and maximizing the effectiveness of logistics and supply chain management support processes; transitioning legacy systems and applications into streamlined Naval Tactical Command Support System (NTCSS) and/or Distance Support and Data Warehouse-centric solutions; and transitioning to an Enterprise Resource Planning (ERP) solution.

PURPOSE:

The purpose of this PWS is to define the tasks, roles, responsibilities and execution of independent contractor support services to SUP 04 OFS. These services are integral to SUP 04 daily business and significantly broaden the scope of expertise and intellectual resources NAVSUPSYSCOM leverages on critical issues, processes, and technology evaluation and insertion. The goal is to ensure delivery of transformational logistics capabilities across all Navy Warfare Enterprises and support organizations, as well as to legacy and future afloat units, expeditionary forces, and ashore operating forces and support organizations.

SCOPE:

The scope of this effort encompasses the following:

Providing functional management for legacy and Distance Support-centric logistics and supply management AISs. These systems include but are not limited to those listed in Appendix A.

Providing systems and applications analytical and continuity of daily and periodic data transmission support for legacy and Distance Support-centric logistics and supply management AISs. These systems include but are not limited to those listed in Appendix A.

Assisting in the development and management of logistics and supply management AIS Requirements Statements and Business Case Analyses.

Coordinating with Fleet/TYCOM, SPAWAR, NAVSEA, NAVAIR and NAVSUP in researching, analyzing and tracking OFS system issues; trouble and problem reports (TRs and PRs); change proposals (CPs); and logistics and supply support and system business rules.

Providing detailed and documented recommendations to SUP 04 for resolution, procedural changes or workarounds, application and system changes and/or workarounds, and business rule updates and changes for OFS customer and/or NWCF manager system issues, TRs/PRs, and functional aspects of supply support and associated problem resolution.

DELIVERABLES:

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 7 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

The following tasks define specific efforts associated with the required support:

#### Task 1: Data Transmission Analysis and Support

The contractor shall perform daily monitoring, support (including testing) and problem resolution for afloat AIS-fed shore-based asset visibility databases such as FIMARS, Birdtrack, and One Supply; CPEN referral processing and metrics; and associated Central Design Agency (CDA) development efforts.

1.1 Provide analysis and resolution of FITS batch and Auto-FITS communication trouble calls (TCs), TRs and PRs. TCs, TRs and PRs average approximately 15-20 per month for support of approximately 300 twice-monthly SALTS reporting FITS afloat/ashore sites and 38 Auto-FITS ashore sites reporting daily over the internet (approximately 95% Auto-FITS related). Resolution must be accomplished no less than 95% of the time such that there is no more than one-week (average) in reporting disruption (unless problem is related to significant hardware/software issues). Auto-FITS support calls are expected to proportionally increase with phased implementation of Auto-FITS at up to 50 Unit RSupply afloat sites (projected to occur between 4th Qtr FY07 and end of FY08) and approximately 150 additional Force RSupply afloat sites (projected to occur between 4th Qtr FY08 and the end of FY12).

1.2 Provide customer assistance with FITS, Auto-FITS, and Ad Hoc SQL (including RSupply SYBASE) query reporting (when not included in data customer applications, systems or tools and when directed). Reports average 15-20 per month with an average of 2-5 support calls per month for delinquent reporting and up to 2 trouble calls per month. Assistance must ensure that the customer has the ability to report within an average of 48 hours or less 95% of the time (unless significant hardware/software issues prevent doing so).

1.3 Assist with load and configuration of Navy NTCSS systems required for RSupply FITS and Auto-FITS testing. Support NTCSS (RSupply) FITS batch job request and generation where required for testing. Assist with development of test procedures and the conduct of FITS batch and Auto-FITS software testing in support of development or software problem or trouble call analysis. Support, documentation and test procedures must be completed with 99% accuracy and within 90% of CDA-prescribed timeframes.

1.4 Assist in implementation and re-implementation of Auto-FITS at designated ashore and afloat sites. Implementations and re-implementations occur approximately 3-5 times per month with approximately 1-2 annual peaks of up to 10 times per month. Auto-FITS re-implementations must be achieved such that no more than one week in data transmission disruption is experienced 95% of the time (unless significant hardware/software issues prevent doing so). Implementations must be achieved in accordance with schedule negotiated with the CDA Technical Point of Contact (TPOC) within 99% of the time.

1.5 Monitor CPEN referral processing and coordinate resolution of processing problems. Capture and document performance against metrics and notify TOM when CPEN referral processing times against OFS databases fall below 5 second response parameter. Notification must be within 24 hrs 99% of the time and 95% of all problems must be resolved within 48 hours (unless problem is related to significant hardware/software issues).

#### Task 1: Performance Factors

##### Factor 1

Satisfactory: Asset visibility database integrity is maintained at 95% accuracy or better by ensuring FITS and Auto-FITS reporting and functionality is maintained.

Unsatisfactory: Asset visibility database integrity is maintained at less than 95% accuracy or better by ensuring FITS and Auto-FITS reporting and functionality is maintained.

##### Factor 2

Satisfactory: At least 90% of all FITS and Auto-FITS sites successfully report monthly.

Unsatisfactory: Less than 90% of all FITS and Auto-FITS sites successfully report monthly.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 8 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

### Factor 3

Satisfactory: Acceptable testing support and successful problem resolution and solution development are achieved within SUP 04 and CDA timeframes for 98% of all requirements.

Unsatisfactory: Acceptable testing support and successful problem resolution and solution development are not achieved within SUP 04 and CDA timeframes for 98% of all requirements.

### Task 2: Application and System Migration and Reduction Support

The contractor shall provide Subject Matter Experts (SMEs), assistance and support to SUP 04 and OPNAV system and application elimination, migration and consolidation efforts. This includes collaborative planning, technical analysis and execution support for systems and applications targeted for elimination, migration or consolidation. This includes, but is not limited to, the applications and systems identified in Appendix A.

2.1 Provide technical assistance and detailed functional support, training, testing and all related documentation support for the full migration of legacy FIMARS (100% of existing functionality) to the NAVSISA CSG Pearl Harbor data environment and complete shut-down/elimination of legacy FIMARS. Provide CPEN functional, analytical and technical support (to include testing) required to migrate CPEN functionality from the legacy FIMARS environment into the NAVSISA CSG Pearl Harbor FIMARS environment. Phase One of this effort (initial cutover and legacy FIMARS shut-down) is expected to be 100% complete within three months of contract award. Phase Two of this effort (full web-enablement of all FIMARS ad-hoc functionality) is expected to be 99% complete within six-months of contract award. Follow-on functional support and training must be completed within prescribed timeframes 98% of the time.

2.2 Assist in the planning, technical approach evaluation, and functional support, training and testing (as required) to support migration, consolidation or elimination of legacy or new applications and systems within the Logistics Functional Area Manager (Log FAM) Asset Visibility Portfolio (managed by SUP 04). These efforts are envisioned to encompass two to three applications and/or systems per year. Required support must be completed within prescribed timeframes 98% of the time.

2.3 Assist in the planning, technical approach evaluation, and functional support, training and testing (as required) to support migration, consolidation or elimination of legacy or new applications and systems within other Logistics Functional Area Manager (Log FAM) portfolios. These efforts are envisioned to encompass one to two applications and/or systems per year. Required support must be completed within prescribed timeframes 90% of the time.

### Task 2: Performance Factors

#### Factor 1

Satisfactory: Legacy FIMARS is 100% migrated to the NAVSISA CSG PH data environment and legacy FIMARS is shutdown.

Unsatisfactory: Legacy FIMARS is less than 100% migrated to the NAVSISA CSG PH data environment and legacy FIMARS is not shutdown.

#### Factor 2

Satisfactory: Legacy and/or new systems and/or applications are migrated, consolidated or eliminated within Log FAM portfolio manager prescribed timeframes 90% of the time.

Unsatisfactory: Legacy and/or new systems and/or applications are not migrated, consolidated or eliminated within Log FAM portfolio manager prescribed timeframes 90% of the time.

### Task 3: Logistics Systems Functional Management and Analytical Support

The contractor shall provide Subject Matter Experts (SMEs), functional expertise and associated management,

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 9 of 28	FINAL
----------------------------------	----------------------------	-----------------	-------

technical assistance and in-depth analytical support for current and future legacy and Distance Support-centric logistics and supply management AISs. These systems include but are not limited to those listed in Appendix A. The contractor shall also provide the same or similar support for Logistics Research and Development (Log R&D) projects sponsored by SUP 04. An in-depth and broad understanding of Naval supply chain management, logistics systems and applications functional management, NAVSUP Enterprise business practices and requirements, and DoD logistics and systems development best business practices is essential. The contractor shall be required to support NAVSUP and Navy Warfare Enterprises on logistics and business process reengineering initiatives supporting Fleet readiness, material support cost reductions, Distance Support and logistics and supply management system requirements. Additional tasks include:

3.1 Develop and/or assist in the development of requirements statements (RSs) for current and future logistics and supply chain management AISs and applications. This includes RSs for CPs identified for incorporation into system releases. RS submissions and/or input are expected to average no more than 5 per year. RS submissions and/or input must be provided within prescribed timeframes for 95% of all RS-related taskings.

3.2 Provide, develop and/or assist in providing and/or developing Business Case Analyses (BCAs) for current and future logistics and supply chain management AISs and applications. This will include participating in BCA reviews, providing comments and recommendations to NAVSUPSYSCOM and other designated program managers, and maintaining supporting financial analyses as required. BCA submissions and/or input are expected to average no more than 10 per year. BCA submissions and/or input must be provided within prescribed timeframes for 95% of all BCA-related taskings.

3.3 Provide designated stakeholder SME liaison support for current and future logistics and supply chain management AISs and applications. The dynamic nature of the supply support environment necessitates that the contractor maintain a broad and in-depth

logistics and supply chain AIS functional knowledge base. This is required to accommodate known as well as emergent requirements. Support areas may include Defense Working Capital Fund conversions, Navy Working Capital Fund conversions and material cost reduction initiatives, inventory levels working groups, afloat supply/Enterprise Resource Planning working groups, aviation and maritime afloat working groups, Fleet Logistics Support Improvement Conference (FLSIC) working groups, BP-28 working groups, Distance Support initiatives and working groups, Expeditionary Logistics (EXLOG) working groups, NAVSUP publication and instruction revision support, afloat stratification, Afloat Supply Department Of the Future (ASDOF) initiative implementation cost and benefit identification, and various other new and legacy platform working groups and initiatives. The contractor must meet 98% of all support requirements and provide documentation of support provided (i.e., trip and/or meeting reports, etc.) within an average of 24 hours 95% of the time.

3.4 Provide Software Management Tracking System (SMTS) supply input. This includes monitoring and correction of Trouble Reports (TRs) and Change Proposals (CPs), coordination of Fleet TR/CP prioritization for logistics and supply chain AIS and application software releases, bi-monthly extraction of SMTS trouble reports to facilitate NAVSUP prioritization action, identification and resolution of TRs/CPs, clarification of SMTS input, and TR/CP trend analysis. The contractor must maintain 99% accuracy for all input and data gathered and provide required reports, metrics and recommended prioritization within an average of 48 hours 95% of the time.

3.5 Perform Functional Management support related to OFS systems testing, including in-depth functional testing and improvement recommendations for all logistics and supply chain management AISs and applications (including database releases); problem analysis, resolution and recommendations for programming changes resulting from TRs and CPs; development of functional integration test scenarios for release testing and Functional Manager certification, including developmental testing, trouble shooting and problem resolution; review of detailed interface processes associated with OMMS-NG and NALCOMIS as they relate to testing with OFS supply applications; functional analysis and consultation related to functional integration testing (FIT) when TRs and/or CPs are being tested; SME support for fleet certification of TR/CPs prior to fleet release; and coordination of fleet acceptance testing or fleet functional certification required prior to software release. The contractor must meet 99% of all tasked support requirements.

3.6 Provide training-related support, including development of Navy Enlisted Classification (NEC) curricula and user's manuals; maintaining liaison with the Center for Service Support (CSS), Navy Supply Corps School (NSCS), Fleet Training Centers (FTCs), Afloat Training Groups (ATGs) and Type Commanders (TYCOMs) to ensure training is accurate and up-to-date; conducting detailed process-specific analysis on application business rules and functionality including areas such as Demand Effectiveness, Level Setting, Average Monthly Demand computation,

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 10 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

among others; coordinating overall Storekeeper/Logistics Specialist training requirements; maintaining liaison among Fleet, Naval Education and Training Command (NETC), PMW-150, and SSCN for all storekeeper training issues; maintaining liaison between Fleet and EPMAC/NAVMAC for Storekeeper/Logistics Specialist NEC issues; and participating in Fleet/NTCSS training conferences, training rating reviews, and NTCSS Program Office supply training initiatives. The contractor must meet 99% of all tasked support requirements.

3.7 Provide Naval Air Station (NAS), Marine Air Logistics Squadrons (MALS) and Naval Aviation SME support. Support areas include but are not limited to pack-up program initiative support; referrals management, including oversight and program support for critical BP-28 processes, interface with NAVSISA on all technical and administrative issues, monitoring of NAS referrals and up-line reporting; assisting in reconciliation of financial charges between NALCOMIS/RSupply and Standard Accounting and Reporting System (STARS); and coordinating with NAVICP to validate, track, and resolve status and other aviation logistics and supply chain support issues. Provide additional ad hoc support for NAS RSupply conversions to include general SME support, Plan of Action and Milestone (POA&M) development, tracking and coordination, and also supply functional coordination for Integrated Barcode System (IBS) implementation. The contractor must provide required support and related documentation within an average of 24 hours for 95% of all support requirements.

3.8 Prepare and/or collaborate on briefings, issue papers, written reports, CONOPS documentation, process improvement and emergent technology documentation, initiative and prototype project plans, and other financial analyses, analyses of alternatives, baseline analyses, data collection and information system requirements, and program initiative and prototype metrics as related to specific logistics system and supply chain management initiatives. The contractor must provide required deliverables within an average of 72 hours of prescribed due dates for 99% of all requirements.

#### Task 3: Performance Factors

##### Factor 1 – Requirements Statements

Satisfactory: 95% of all written deliverables are provided and accepted within prescribed due dates with no rework necessary due to errors, omissions or erroneous information.

Unsatisfactory: Less than 95% of all written deliverables are provided and accepted within prescribed due dates with no rework necessary due to errors, omissions or erroneous information.

##### Factor 2 – Business Case Analyses

Satisfactory: 90-100% of all deliverables completed in accordance with OMB Circular A-94 (Guidelines and Discount Rates for Benefit-Cost Analysis of Federal Programs).

Unsatisfactory: Less than 90% of all deliverables completed in accordance with OMB Circular A-94 (Guidelines and Discount Rates for Benefit-Cost Analysis of Federal Programs).

##### Factor 3 – SME, Functional Management and Analytical Support

Satisfactory: 90% of all NAVSUP and Navy Warfare Enterprise and/or Fleet logistics and supply chain management AIS and application functional and analytical support requirements and/or issues are met and/or resolved with no re-work required and within an average of 72 hours of prescribed timeframes.

Unsatisfactory: Less than 90% of all NAVSUP and Navy Warfare Enterprise and/or Fleet logistics and supply chain management AIS and application functional and analytical support requirements and/or issues are met and/or resolved with no re-work required and within an average of 72 hours of prescribed timeframes..

##### Factor 4 – SME, Functional Management and Analytical Support (Critical)

Satisfactory: 98% of all critical NAVSUP and Navy Warfare Enterprise and/or Fleet logistics and supply chain management AIS and application functional and analytical support requirements and/or issues are met and/or resolved with no re-work required and within an average of 24 hours of prescribed timeframes.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 11 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

Unsatisfactory: Less than 98% of all critical NAVSUP and Navy Warfare Enterprise and/or Fleet logistics and supply chain management AIS and application functional and analytical support requirements and/or issues are met and/or resolved with no re-work required and within an average of 24 hours of prescribed timeframes.

#### Task 4: Meetings

The Contractor shall participate in and coordinate meetings with the Government, as necessary, to identify and gather the necessary data and information to affect OFS support. This may include detailed technical and programming meetings with any government entity or other contractors currently conducting work in support of the OFS efforts. The Contractor may be required to prepare agendas, presentations and shall prepare minutes of meetings detailing the discussions and decisions reached during the meeting. These minutes shall be submitted electronically within two business days of the meeting and will be updated to the Project Folder no less than monthly. Meeting minutes and trip reports will be due 5 working days after event.

#### Task 4: Performance Factors

##### Factor 1 - Timeliness

Satisfactory: 90-100% of all deliverables completed on or before the due date.

Unsatisfactory: Less than 90% of all deliverables completed on or before the due date.

##### Factor 2 - Quality

Satisfactory: 90-100% of all written deliverables accepted by the Task Order Manager with no rework necessary due to errors, omissions or erroneous information.

Unsatisfactory: Less than 90% of all written deliverables accepted by the Task Order Manager with no rework necessary due to errors, omissions or erroneous information.

##### Factor 3 - Accuracy

Satisfactory: 90-100% of all deliverables accepted by the Task Order Manager with no calculation and/or U. S. Government regulation, guidance or statutory errors.

Unsatisfactory: Less than 90% of all spreadsheet and/or financial analyses accepted by the Task Order Manager with no calculation and/or U. S. Government regulation, guidance or statutory errors.

#### Task 5: Status Reporting

The Contractor will submit a written report once per month to the Government summarizing the tasks as executed/performed. This report is to include recent accomplishments, key activities underway, upcoming events of note and projected activities for the next month, any problems or concerns, findings and recommendations for business process improvement specific to OFS systems, labor hour's expended, cumulative labor hour's expended, actual dollars expended, including other direct costs, and cumulative dollars expended. In addition, the contractor will maintain an electronic and printable project folder that will include a table of contents, updated metrics as applicable, any and all trip reports, point papers, MS PowerPoint presentations and other pertinent data that can be useful for monitoring the project level of effort. This folder will be updated no less than monthly. Monthly Status Reports and updated project folders will be due on the 5th of the month.

#### Task 5: Performance Factors

##### Factor 1 - Timeliness

Satisfactory: 90-100% of all deliverables completed on or before the due date.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 12 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

Unsatisfactory: Less than 90% of all deliverables completed on or before the due date.

Factor 2 - Quality

Satisfactory: 90-100% of all written deliverables accepted by the Task Order Manager with no rework necessary due to errors, omissions or erroneous information.

Unsatisfactory: Less than 90% of all written deliverables accepted by the Task Order Manager with no rework necessary due to errors, omissions or erroneous information.

Factor 3 - Accuracy

Satisfactory: 90-100% of all deliverables accepted by the Task Order Manager with no calculation and/or U. S. Government regulation, guidance or statutory errors.

Unsatisfactory: Less than 90% of all spreadsheet and/or financial analyses accepted by the Task Order Manager with no calculation and/or U. S. Government regulation, guidance or statutory errors.

PLACE OF PERFORMANCE:

The place of performance shall be primarily in Mechanicsburg/Camp Hill PA and Norfolk, Virginia.

GOVERNMENT FURNISHED MATERIAL:

The government will provide the following while the contractor is performing services in government spaces when and as required:

Computer equipment, connectivity, software and other tools needed for e-mail, word processing, presentations, spreadsheet and database processing.

Phone and voice mail services.

Other software and tools required in executing the tasks prescribed within this PWS.

TRAVEL: (Combining trips will be considered in order to reduce travel expenses.)

Travel from Mechanicsburg, Pa to SPAWAR Systems Center Norfolk (SSCN) and COMFLTFORCOM, Norfolk, Virginia, and the vicinity of Norfolk, VA, as required. Estimated travel is 5 trips (One SME and average duration two days). However, additional travel may be necessary on an as required basis.

Travel from Mechanicsburg, Pa to Naval Inventory Control Point, Philadelphia and the vicinity of Philadelphia as required. Estimated travel is 3 trips (One to two SMEs and average duration one day). However, additional travel may be necessary on an as required basis.

Travel from Mechanicsburg, Pa to SPAWAR, COMNAVAIRFOR, COMNAVSURFOR and COMFISCS in San Diego, California, and the vicinity of San Diego, CA, as required. Estimated travel is 2 trips (One SME and average duration two days). However, additional travel may be necessary on an as required basis.

Travel from Mechanicsburg, Pa to NAVSISA CSG Pearl Harbor, Hawaii, and the vicinity of Pearl Harbor, HI, as required. Estimated travel is 1 trip (One to two SMEs and average duration five days). However, additional travel may be necessary on an as required basis.

Note: Alternatives to traveling (e.g., teleconference, video teleconference, email, etc.) shall be the priority over travel and will be utilized to the greatest extent possible. Travel will be accomplished in accordance with governing U. S. Federal regulations and guidance.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 13 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

SECURITY CLEARANCE:

The Contractor shall comply with all appropriate U. S. Government security directives and regulations when performing work in support of this contract. Work to be performed under this contract is primarily UNCLASSIFIED, but may include work up to the level of SECRET.

RESTRICTIONS:

Funding for work under this task order will be incrementally provided, and as such, work performed under this task cannot exceed the total value of funding provided. No efforts will be embarked upon on behalf of the U. S. Government client without the express verbal or written concurrence, direction and/or guidance of the TOM.

All written and/or verbal communication as well as all other intellectual property resulting from work performed under this PWS are and remain the property of the U.S. Government. All written (hard copy and/or electronic) communication, documentation and other deliverables will be surrendered in entirety following completion of tasks and/or upon termination of effort under this PWS.

Appendix A – Logistics and Supply Chain Management AISs and Applications

1. Naval Tactical Command Support System (NTCSS) - to include RSupply Unit and Force levels as well as the planned CY07 RSupply Viking release
2. Shipboard Uniform Automated Data Processing System - Real Time (SUADPS-RT)
3. Supply and Financial Management (SFM)
4. Micro Shipboard Non-tactical Automated Processing (MicroSNAP)
5. Logistics and Maintenance Automated Information System (LMAIS)
6. Force Inventory Management Analysis and Reporting System (FIMARS)
7. Force Inventory Transmission System (FITS) and Automated Force Inventory Transmission System (Auto-FITS)
8. Maritime Logistics Data Network (MLDN)
9. One Supply (FY08)
10. Uniform Inventory Control Point (UICP)
11. Central Point of Entry Network (CPEN)
12. Defense Automated Addressing System (DAAS)
13. Naval Aviation Logistics Command Information System (NALCOMIS)
14. Electronic Retrograde Management System (eRMS)
15. Organizational Maintenance Management System - New Generation (OMMS-NG)
16. Maintenance Repair Management System (MRMS)
17. Standard Automated Logistics Tool Set (SALTS)
18. Business Systems Modernization (BSM)

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 14 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

- 19. Distribution Standard System (DSS)
- 20. Standard Accounting and Reporting System - Field Level (STARS-FL)
- 21. Fuel Accounting System (FAS)
- 22. Food Service Management (FSM)
- 23. Common Food Management System (CFMS)
- 24. Retail Operations Management (ROM)
- 25. Retail Ordnance Logistics Management System (ROLMS)
- 26. Ordnance Information System (OIS)
- 27. Shipboard Warehouse Management System (SWMS)
- 28. Navy Enterprise Resource Planning (N-ERP)

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 15 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

**SECTION D PACKAGING AND MARKING**

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 16 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

## **SECTION E INSPECTION AND ACCEPTANCE**

The Task Order Manager (TOM) identified in Section G is the only person empowered to inspect and accept work under this task order. Upon completion of all work and final submission of all data items, the contractor's Senior Technical Representative shall prepare and sign a Certificate of Final Acceptance memorandum, and submit it to the TOM for signature. The contractor shall include the fully signed memorandum with its final invoice.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 17 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION F DELIVERABLES OR PERFORMANCE

### CLIN - DELIVERIES OR PERFORMANCE

The periods of performance for the following firm items are from date of task order award through 12 months thereafter, estimated at:

1000	3/12/2007 - 12/28/2007
1001	12/29/2007 - 11/16/2008
1002	11/17/2008 - 11/16/2009
3000	3/12/2007 - 12/28/2007
3001	12/29/2007 - 11/16/2008
3002	11/17/2008 - 11/16/2009
3003	12/29/2007 - 11/16/2008
3004	11/17/2008 - 11/16/2009

The period of performance for the following option items are from date of option exercise through 12 months thereafter, estimated at:

4000	11/17/2009 - 11/16/2010
4001	11/17/2010 - 11/16/2011
6000	11/17/2009 - 11/16/2010
6001	11/17/2010 - 11/16/2011
6002	11/17/2009 - 11/16/2010
6003	11/17/2010 - 11/16/2011

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 18 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION G CONTRACT ADMINISTRATION DATA

Task Order Manager  
LCDR Charles Dwy  
5450 Carlisle Pike, P.O. Box 2050  
Mechanicsburg, PA 17050-0791  
[Charles.dwy@navy.mil](mailto:Charles.dwy@navy.mil)  
(717) 605-1454

### LIMITATION OF LIABILITY - INCREMENTAL FUNDING

This order is incrementally funded and the amount available for payment hereunder is limited to the cumulative total of funding provided in Section G under the heading "Accounting Data," inclusive of fee. Subject to the provisions of the clause entitled "Limitation of Funds" (FAR 52.232-22), no legal liability on the part of the Government for payment in excess of that cumulative total shall arise unless additional funds are made available and are incorporated as a modification to this contract.

### INVOICING INSTRUCTIONS AND PAYMENT FOR SERVICES

Invoices for services rendered under this contract shall be submitted electronically through Wide Area Work Flow - Receipt and Acceptance (WAWF):

The vendor shall self-register at the web site <https://wawf.eb.mil>. Vendor training is available on the Internet at <http://wawftraining.com>.

The contractor shall submit invoices for payment per contract terms.

Select the 2-in-1 Invoice within WAWF as the invoice type. The 2-in-1 Invoice

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 19 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

prepares the Material Inspection and Receiving Report, DD Form 250, and invoice in one document.

Back up documentation (such as timesheets, etc.) shall be included and attached to the invoice in WAWF. Attachments created in any Microsoft Office product are attachable to the invoice in WAWF.

The following information regarding FISC Norfolk, Contracting Department, Philadelphia Office is provided for completion of the invoice in WAWF:

Contract Number N00178-04-D-4114  
Delivery Order Number EX08

Issuing Office DODAAC: N00189

Admin DODAAC: S2404A

Acceptor DODAAC: N00023

LPO DODAAC: N00023NWCF  
Pay DODAAC: HQ0338  
Acceptor email: susan.schneck@navy.mil

The Government will process invoices for payment per contract terms.

For more information on Wide Area Workflow, please contact the Wide Area Workflow Implementation Team at wawf@nmlc.med.navy.mil.

NOTE regarding Mod 5: The accounting and appropriation data in Section G is unclear with regard to item 3001. The \$16,500.00 shown for item 3001 on Mod 4 has been deleted. All funding for item 3001 is now applied to subclins 300101 and 300102. The total funded amount for item 3001 is \$90,000.00 as applied to subclins 300101 and 300102. (There is no longer any funding at the CLIN level for 3001.) The cumulative amount obligated for ACRN AD (N000238RX41101) is \$1,098,991.00 and the cumulative amount obligated for ACRN AE (N000238RX40407) is \$162,500.00, as of Mod 5.

NOTE regarding Mod 6: The accounting and appropriation data in Section G is unclear with regard to SubCLINS 100101, 100102, 300102 and 300301 and 300302. The total funding is unchanged but the subtotals on the aforementioned SubCLINS were realigned. After execution of Mod 6, the funded totals under the SubCLINS/Accounting Lines are realigned as follows:

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 20 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

100101/AD - increased by \$1,000.00 from \$1,078,991.00 to \$1,079,991.00

100102/AE - increased by \$32,000.00 from \$89,500.00 to \$121,500.00

300102/AE - decreased by \$30,000.00 from \$71,000.00 to \$41,000.00

300301/AD - decreased by \$1,000.00 from \$1,000.00 to \$0

300302/AE - decreased by \$2,000.00 from \$2,000.00 to \$0

The cumulative amount obligated for ACRN AD (N000238RX41101) remains \$1,098,991.00 and the cumulative amount obligated for ACRN AE (N000238RX40407) remains \$162,500.00.

#### QUALITY ASSURANCE SURVEILLANCE PLAN – EX08

Purpose: To ensure that the Government has an effective and systematic method of surveillance for the services in the PWS. The QASP will be used primarily as a tool to verify that the contractor is performing all services required by the PWS in a timely, accurate and complete fashion.

1. Critical performance processes and requirements. Critical to the performance of Operating Forces Support (OFS) Services is the timely, accurate and thorough completion of all contract/task order requirements.
2. Performance Standards
  - a. Schedule - The due dates for deliverables and the actual accomplishment of the schedule will be assessed against original due dates and milestones established for the contract or task order(s).
  - b. Deliverables – The deliverables required to be submitted will be assessed against the specifications for the deliverables detailed in the contract/task order(s) and the Quality Control Plan (QCP), if required by the contract, for the required content, quality, timeliness, and accuracy.
  - c. Cost - The COR will review monthly cost vouchers to monitor the contractor’s expenditures throughout the contract and/or task order performance period(s). Also, the COR will analyze the impact on cost of any inaccurate management assertions, acceleration of the due dates for the financial reports, or the lack of personnel.
  - d. Past Performance - In addition to any schedule, deliverables, and cost aspects of performance discussed above, pursuant to FAR 42.15, the Government will assess the contractor’s record of conforming to contract requirements and to standards of good workmanship, the contractor’s record of forecasting and controlling costs, the contractor’s adherence to contract schedules including the administrative aspects of performance, the contractor’s history of reasonable and cooperative behavior and commitment to customer satisfaction, and the contractor’s business-like concern for the interest of the customer.
3. Surveillance methods: The primary methods of surveillance used to monitor performance of this contract will include, but not be limited to, random or planned sampling, periodic or inspection, and validated customer complaints.
4. Performance Measurement: Performance will be measured in accordance with the following table:

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 21 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

Performance Element	Performance Requirement	Surveillance Method	Frequency	Acceptable Quality Level
Contractor Quality Control Plan  <i>(If required by the contract)</i>	QC activities, inspections, and corrective actions completed as required by the plan.	Inspection by the COR	Quarterly for overall QC activities; As Required for corrective actions.	100% Compliance with the contractor plan.
Contract Deliverables	Contract deliverables furnished as prescribed in the PWS, attachments, CDRLs, Task Orders, etc., as applicable.	Inspection by the COR	100% inspection of all contract deliverables.	>95% of deliverables submitted timely and without rework required.
Overall Contract Performance	Overall contract performance of sufficient quality to earn a Satisfactory (or higher) rating in the COR's annual report on Contractor Performance	Assessment by the COR	Annual	All performance elements rated Satisfactory (or higher)
Invoicing	Monthly invoices per contract procedures are timely and accurate.	Review & acceptance of the invoice	Monthly	100% accuracy

If performance is within acceptable levels, it will be considered to be satisfactory. If not, overall performance may be considered unsatisfactory.

Incentives/Disincentives:

The COR's makes an annual report on Contractor Performance (CPARS or other annual report). The contractor's failure to achieve satisfactory performance under the contract/task order, reflected in the COR's annual report, may result in termination of the contract/task order and may also result in the loss of future Government contracts/task orders. The contractor's failure to achieve satisfactory performance under the contract/task order may result in the non-exercise of available options

For each item that does not meet acceptable levels, the Government may issue a Contract Discrepancy Report (CDR). CDRs will be forwarded to the Contracting Officer with a copy sent to the contractor. The contractor must reply in writing within 5 days of receipt identifying how future occurrences of the problem will be prevented. Based upon the contractor's past performance and plan to solve the problem, the Contracting Officer will determine if any further action will be taken. \_

In accordance with inspection of services provisions of the contract, the contractor will be incentivized to provide quality products in a timely manner since the Government can require the Contractor, at no additional fee, to replace or correct work that fails to meet contract requirements. To maximize the profit earned on costs incurred, the

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 22 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

contractor is incentivized to ensure that quality products are provided in a timely manner.

-  
-

Accounting Data

SLINID	PR Number	Amount
100001		31000.00
LLA :		
AA 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40407		
Standard Number: N000237RC40407		
100002		55000.00
LLA :		
AB 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40408		
Standard Number: N000237RC40408		
300001		1500.00
LLA :		
AA 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40407		
Standard Number: N000237RC40407		
300002		1240.92
LLA :		
AB 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40408		
Standard Number: N000237RC40408		
MOD 1		
100001		65050.00
LLA :		
AA 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40407		
Standard Number: N000237RC40407		
100002		899793.37
LLA :		
AB 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40408		
Standard Number: N000237RC40408		
300001		5000.00
LLA :		
AA 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40407		
Standard Number: N000237RC40407		
300002		9364.63
LLA :		
AB 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40408		
Standard Number: N000237RC40408		
MOD 2		
100003		155968.49
LLA :		
AC 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40411		
Standard Number: N000237RC40411		
MOD 4		
100101		400000.00

CONTRACT NO.	DELIVERY ORDER NO.	PAGE	FINAL
N00178-04-D-4114	EX08	23 of 28	

LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

100102 38500.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

3001 16500.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

MOD 5

100003 (75700.45)

LLA :  
AC 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40411  
Standard Number: N000237RC40411

100101 678991.00

LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

100102 51000.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

300003 75700.45

LLA :  
AC 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000237RC40411  
Standard Number: N000237RC40411

300101 19000.00

LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

300102 71000.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

300301 1000.00

LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

300302 2000.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

MOD 6

100101 1000.00

LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

100102 32000.00

LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

100201 1300116139 562283.00

LLA :  
AF 97X4930 NC1H 251 91001 0 050120 2F 000000 A00000077797

100202 1300116166 97500.00

LLA :  
AG 97X4930 NC1H 251 91001 0 050120 2F 000000 A00000077913

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 24 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

300102 (30000.00)  
LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

300201 1300116139 30000.00  
LLA :  
AF 97X4930 NC1H 251 91001 0 050120 2F 000000 A00000077797

300301 (1000.00)  
LLA :  
AD 97X4930 NC1X 06003 P464.11 AI 25.25 033181 N000238RX41101  
Standard Number: N000238RX41101

300302 (2000.00)  
LLA :  
AE 97X4930 NC1X 06003 P464.04 AI 25.25 033181 N000238RX40407  
Standard Number: N000238RX40407

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 25 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

## SECTION H SPECIAL CONTRACT REQUIREMENTS

### REQUIRED STANDARD OF WORKMANSHIP

Unless otherwise specifically provided in this task order, the quality of all services rendered hereunder shall conform to the highest standards in the relevant profession, trade or field of endeavor. All services shall be rendered by or supervised directly by individuals fully qualified in the relevant profession, trade or field, and holding any licenses required by law.

### LIMITATION OF LIABILITY - INCREMENTAL FUNDING

This task order is incrementally funded and the amount currently available for payment hereunder is limited to \$ \_\_\_\_\_ \* \_\_\_\_\_ inclusive of fee. It is estimated that these funds will cover the cost of performance through \_\_\_\_\_ \* \_\_\_\_\_. Subject to the provisions of the clause entitled "Limitation of Funds" (FAR 52.232-22) of the General Provisions of this task order, no legal liability on the part of the Government for payment in excess of \$ \_\_\_\_\_ \* \_\_\_\_\_ shall arise unless additional funds are made available and are incorporated as a modification to this task order.

\* To be filled in at time of award.

### LIABILITY, AUTOMOBILE AND WORKMAN'S COMPENSATION INSURANCE (FISC DET PHILA)

(OCT 1992)

The following types of insurance are required in accordance with the clause entitled "INSURANCE-WORK ON A GOVERNMENT INSTALLATION" (FAR 52.228-5) and shall be maintained in the minimum amounts shown:

- (1) Comprehensive General Liability: \$200,000 per person and \$500,000 per accident for bodily injury.
- (2) Automobile Insurance: \$200,000 per person and \$500,000 per accident for bodily injury and \$20,000 per accident for property damage.
- (3) Standard Workmen's compensation and Employer's Liability Insurance (or, where maritime employment is involved, Longshoremen's and Harbor Worker's Compensation Insurance) in the minimum amount of \$100,000.

### SUBSTITUTION OR ADDITION OF PERSONNEL (NAVSUP 5252.237-9400) (JAN 1992)

(a) The quoter agrees to assign to the task order those persons whose resumes, personnel data forms or personnel qualification statements were submitted as required in Section L to fill the requirements of the task order. No substitution or addition of personnel shall be made except in accordance with this clause.

(b) The quoter agrees that during the first 180 days of the task order performance period no personnel substitutions will be permitted unless such substitutions are necessitated by an individual's sudden illness, death or termination of employment. In any of these events, the contractor shall promptly notify the contracting officer and provide the information required by paragraph (d) below.

(c) If personnel for whatever reason become unavailable for work under the task order for a continuous period exceeding thirty (30) working days, or are expected to devote substantially less effort to the work than indicated in the quote, the contractor shall propose a substitution of such personnel, in accordance with paragraph (d) below.

(d) All proposed substitutions shall be submitted, in writing, to the Contracting Officer at least fifteen (15) days (thirty (30) days if a security clearance must be obtained) prior to the proposed substitution. Each request shall provide a detailed explanation of the circumstances necessitating the proposed substitutions, a complete resume for the proposed substitute and any other information required by the Contracting Officer to approve or disapprove the

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 26 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

proposed substitution. All proposed substitutes (no matter when they are proposed during the performance period) shall have qualifications equal to or higher than the qualifications of the person being replaced.

(e) In the event a requirement to increase the specified level of effort for a designated labor category, but not the overall level of effort of the task order occurs, the quoter shall submit to the Contracting Officer a written request for approval to add personnel to the designated labor category. The information required is the same as that required for paragraph (d) above. The additional personnel shall have qualifications greater than or equal at least one (1) of the individuals proposed for the designated labor category.

(f) The Contracting Officer shall evaluate requests for substitution and addition of personnel and promptly notify the quoter, in writing, of whether the request is approved or disapproved.

(g) If the Contracting Officer determines that suitable and timely replacement of personnel who have been reassigned, terminated or have otherwise become unavailable to perform under the task order is not reasonably forthcoming or that the resultant reduction of productive effort would impair the successful completion of the task order or the delivery order, the task order may be terminated by the Contracting Officer for default or for the convenience of the Government, as appropriate. Alternatively, at the Contracting Officer's discretion, if the Contracting Officer finds the contractor to be at fault for the condition, he may equitably adjust (downward) the task order price or fixed fee to compensate the Government for any delay, loss or damage as a result of the contractor's action.

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 27 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

## **SECTION I CONTRACT CLAUSES**

Note: All the provisions and clauses of SECTION I of the basic contract apply to this task order (unless otherwise specified in the task order) plus the following:

52.232-22 Limitation of Funds (Apr 1984)

CONTRACT NO. N00178-04-D-4114	DELIVERY ORDER NO. EX08	PAGE 28 of 28	FINAL
----------------------------------	----------------------------	------------------	-------

**SECTION J LIST OF ATTACHMENTS**